

At the end of the day.
Coast Spas

Coast Spas Manufacturing Inc. Limited Warranty

Coast Spas Manufacturing Inc. extends this limited warranty solely to the original purchaser of any Coast Spas or Coast Spas XLT Series self-contained spas installed for residential use within Canada and the United States.

LIFETIME SPA SHELL WARRANTY – Coast Spas Manufacturing Inc. warrants against water loss due to workmanship or manufacturing defects of the spa shell for the lifetime of the spa shell or to the original spa consumer purchaser.

SEVEN YEAR SHELL SURFACE WARRANTY – Coast Spas Manufacturing Inc. warrants the interior surface material of the spa shell against cracking, blistering or delaminating for a period of seven years from the spa's original date of purchase.

FIVE YEAR COMPONENT WARRANTY – Coast Spas Manufacturing Inc. warrants the spa's electrical components; specifically the pump(s), heater, control system and control keypad (except stereo and television components) against malfunction due to defects in materials and workmanship for a period of five years from the spa's original date of purchase.

FIVE YEAR NO LEAK WARRANTY – Coast Spas Manufacturing Inc. warrants factory-installed plumbing against water loss due to defects in materials and workmanship for a period of five years from the spa's original date of purchase. This warranty specifically covers leaks from the jet fittings, drain fittings, internal plumbing, filter canister and light lens.

FIVE YEAR UNCONDITIONAL TITANIUM HEATER WARRANTY – Coast Spas Manufacturing Inc. unconditionally warrants the Titanium heater against any failure that would require replacement of the heater element or heater housing. This warranty's duration is equal and concurrent to the time period identified in the Component Warranty above. This warranty defines unconditional as warranty coverage without exception provided that the component has failed to operate properly within the spa's system. This means that conditions that would normally invalidate the limited warranty, such as water chemistry damage, do not apply to the Titanium Heater.

FIVE YEAR LED LIGHTING WARRANTY – Coast Spas Manufacturing Inc. warrants the LED Lighting to be free from defects in material and workmanship for a period of five years from the spa's original date of purchase.

FIVE YEAR SLATE OR VINYL CABINET WARRANTY – Coast Spas Manufacturing Inc. warrants the Slate or Vinyl Cabinets to be free from defects in material and workmanship for a period of five years from the spa's original date of purchase. This warranty specifically covers the cabinet's structural integrity exclusive of surface stain. The cosmetic finish is warranted to be free from defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will naturally occur over time and are not considered warrantable defects.

TWO YEAR WOOD CABINET WARRANTY – Coast Spas Manufacturing Inc. warrants the cedar wood cabinets to be free from defects in material and workmanship for a period of two years from the spa's original date of purchase. This warranty specifically covers the cabinet's structural integrity exclusive of surface stain. The cosmetic finish is warranted to be free from defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will naturally occur over time and are not considered warrantable defects.

TWO YEAR OZONE GENERATOR WARRANTY – Coast Spas Manufacturing Inc. warrants the ozone generator to be free from defects in material and workmanship for a period of two years from the spa's original date of purchase. This warranty specifically covers the ozone generator's ability to create ozone.

ONE YEAR ENTERTAINMENT SYSTEM WARRANTY – Coast Spas Manufacturing Inc. warrants the factory-installed entertainment system to be free from defects in material and workmanship for a period of one year from the spa's original date of purchase. This warranty specifically covers the stereo, CD, DVD and flat screen TV. This warranty specifically excludes water damage, so care must be taken when loading CDs or DVDs to ensure that CD or DVD is clean and dry before inserting into player, and that all protective covers and doors are in place prior to operation.

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WARRANTIES FOR OTHER COMPONENTS – Filter cartridges, light bulbs, fuses, filter covers and spa pillows are not included in this warranty, but are warranted to be free from defects in materials or workmanship at the time of delivery to the original consumer purchaser.

EXTENT OF WARRANTY – This warranty extends only to the original consumer purchaser of the Coast spa when purchased and installed in a residential application within the boundaries of Canada and the United States. The Coast Spas warranty terminates upon any transfer of ownership or if the spa is installed in a commercial application or is installed or relocated outside the boundaries of Canada and the United States prior to the expiration of the warranty period.

WARRANTY PERFORMANCE – To obtain service in the event of a defect covered by this Limited Warranty, notify your Coast Spas Dealer as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, the Dealer will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although reasonable repair person travel charges will be assessed. Written notice of any malfunction or defect must be given within ten (10) days of the time the malfunction is discovered, and must be accompanied by the original consumer purchase receipt of the spa which shows the date of purchase.

If Coast Spas Manufacturing Inc. determines that repair of the covered defect is not feasible, we reserve the right to instead provide a replacement spa equal in value to the original purchase price of the defective spa. In such an event, all costs for removal of the defective spa, shipping costs for the replacement spa and delivery and installation of the replacement spa will be the responsibility of the spa owner. The replacement spa warranty will be equal to the balance, if any, remaining on the original spa.

Coast Spas Manufacturing Inc. reserves the right to inspect the malfunction or defect on location.

EXCLUSIONS – Spas installed in commercial applications are excluded from any coverage whatsoever. This Limited Warranty is void if Coast Spas or its designated representative determines that the Coast spa has been improperly installed, subjected to alteration, misuse or abuse, or if any repairs on the spa are attempted by anyone other than an authorized representative of Coast Spas Manufacturing Inc.; or if failure is caused by accident, acts of nature, acts of God, or other causes beyond the control of Coast Spas Manufacturing Inc. Neglect, misuse and abuse include any installation, operation, or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including, but not limited to damage caused by operation outside the range of 34 degrees F and 116 degrees F or 1 degree C and 46 degrees C; the failure to maintain proper water chemistry and chemical balance; the use of abrasive or improper chemicals. Alteration shall include any component or plumbing change, electrical conversion, or the addition of any sanitation or water purification device or heating system which contributes to a component or unit failure or unsafe operating system. This Limited Warranty does not provide coverage for the spa cover (see separate manufacturer's cover warranty), any item attached to, or installed on, including cover lifts or gazebos, or for gaining access to any component for repair or replacement. The spa owner accepts liability for repair work performed by anyone other than a designated Coast Spas representative.

DISCLAIMERS – Coast Spas Manufacturing Inc. and any of its representatives shall not be liable for loss of use of the Coast spa or other incidental, consequential, special, indirect, or punitive costs, expenses, or damages which may include, but are not limited to, the removal of a permanent deck or other custom fixture, or the necessity for crane removal. Under no circumstances shall Coast Spas Manufacturing Inc., or any of its representatives, be held liable for injury to any person, or damage to any property, however arising. In no case shall Coast Spas be liable, for any reason or cause, for any cost in excess of the amount paid for the original spa purchase. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, service representative, or other party is authorized to change, modify, or extend the terms of this Limited Warranty in any manner whatsoever. Some provinces or states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

LEGAL REMEDIES – This Limited Warranty gives you specific legal rights, and you may have other rights which vary from province to province or state to state. Some provinces or states do not allow limitations on how long an implied warranty lasts and therefore this limitation may not apply to you.

Contact your local authorized COAST SPAS Dealer for service.

This limited warranty is effective for spas manufactured after 12/12/05.